

SURVEY APPROVAL AUTHORITY: U.S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES SURVEY CONTROL NUMBER: DAPE-ARI-AO-04-08C RCS: MILPC-3

SURVEY OF ARMY FAMILIES V







FALL 2004



WHY THIS SURVEY?

The 2004 Survey of Army Families V collects information on family member attitudes about the Army way of life and the well being of Army families. Similar to the 1987 Survey of Army Families, 1991 Survey of Army Families II, 1995 Survey of Army Families III, and 2001 Survey of Army Families IV, it also will track trends in the characteristics of Army families, identify new and emerging family issues, and supplement other studies on Army families. In addition, recent Army multiple deployments may have changed the needs of Soldiers and their family members. These changes need to be identified.

WHY SHOULD I PARTICIPATE?

The Army leadership wants to know what it's like to "walk a mile in your shoes." Army leaders use the results of family surveys to make plans, assess policies, and evaluate program operations and outcomes. Army agencies and commands want information from the survey so they can respond better to family needs. In addition, Army spouses have identified family matters that need to be studied throughout the Army. We encourage you to use the "COMMENTS" sheet (page 15) to provide additional information and tell us about family matters/issues important to you.

WILL I BE IDENTIFIED?

Your responses to the survey will not be tracked back to you. Only persons involved in collecting or preparing the information for analysis of the data will have access to completed survey questionnaires. Only group statistics will be reported. Your written comments will be kept anonymous.

AM I ELIGIBLE TO COMPLETE THIS SURVEY?

Only non-military spouses of Active duty Soldiers are being asked to complete this survey. The Army family issues affecting members of dual military married couples and single parents require different, special surveys in order to address matters unique to these families.

If you are not eligible to complete the survey, please indicate why by marking the appropriate box below. Please return the survey in the enclosed Business Reply Mail envelope. No postage is required.

- Neither my spouse nor I are on Active duty with the U.S. Armv.
- Both my spouse and I are on Active duty with the U.S. Army or the U.S. Armed Forces.
- I am not currently married to an Active duty Soldier.

WHO CAN I CONTACT FOR MORE INFORMATION?

The 2004 Survey of Army Families V is sponsored by the U.S. Army Community and Family Support Center (CFSC). CFSC will be responsible for distribution of the results and findings of the survey. The Army Personnel Survey Office of the U.S. Army Research Institute for the Behavioral and Social Sciences is conducting the survey. For more information, contact:

U.S. Army Community and Family Support Center ATTN: CFSC-SP 4700 King Street Alexandria, VA 22302-4419 Telephone (703) 681-7438

DSN 761-7438 E-mail: MWRResearch@CFSC.army.mil

MARKING INSTRUCTIONS

GENERAL INSTRUCTIONS

- This is not a test, so take your time.
- Select answers you believe are most appropriate.
- Use a blue or black pen.
- Please PRINT where applicable.
- Place an "X" in the appropriate box or boxes.

RIGHT \times

WRONG \square

 To change an answer, completely black out the wrong answer and put an "X" in the correct box as shown below.

CORRECT ANSWER \times

INCORRECT ANSWER



. Do not make any marks outside of the response and write-in boxes.

Marking all that apply

Sometimes you will be asked to "MARK ALL THAT APPLY." When this instruction appears, you may mark more than one answer.

EXAMPLE:

Other than currently being married to a Soldier on Active duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.

- Served on Active duty
- Served/serving with National Guard/Reserves
- Child of parent(s) in the military service
- Previously married to a military service member

Marking numbers

Sometimes you will be asked to give numbers for your answer. If you are asked to give numbers, please record the numbers in the boxes as shown below.

EXAMPLE.

As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)?

Less than 1 month

0 6 NO. OF MONTHS

Selecting only one response

Sometimes you will be asked to mark one response from a list of possible items.

EXAMPLE:

Where are you currently living? MARK ONE.

- Alaska/Hawaii
- Continental U.S. (CONUS)
- ⊠ Korea
- Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 15.)

Using a	common	scale for i	more than o	one question

Sometimes you will be asked to "MARK A RESPONSE FOR EACH" to answer a number of different questions.

EXAMPLE:

How satisfied or dissatisfied are you with the following? MARK A RESPONSE FOR EACH.

Very dissatisfied Dissatisfied Neither satisfied nor dissatisfied Satisfied

> Very satisfied Do not know

Level of support deployed Soldiers receive from the American people Level of support deployed Soldiers

Reception of returning deployed Soldiers

_					_
	ai	∇	∇	\square	N

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SECTION 1: YOUR HOUSING AND FAMILY RELOCATION

1. Where are you currently living? MARK ONE.

Other location outside the continental U.S.

Europe

Continental U.S. (CONUS)

2.	(OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 15.) Where are you and your spouse living?	
	 ☐ Together, at the same location ☐ Together, but my spouse is currently deployed ☐ Apart, at separate locations 	8. If your spouse reque most recent PCS mo did the sponsor do f THAT APPLY.
3.	As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)? Less than 1 month NO. OF MONTHS	 Does not apply; we Does not apply; we Does not apply; we but he/she did not Greeted us upon at Helped orient us we Accompanied us to Helped Soldier wit
4.	How far do you live from the nearest military installation or the one you use most?	
	 I live on-post 10 miles or less 11-25 miles 26 or more miles Do not know 	9. For your most recen were you with the fo services? MARK A F
5.	In which type of housing do you currently live?	IF A SERVICE HAS I THE FIRST COLUMI
J.	 ✓ On-post government housing ✓ Off-post government housing ✓ Off-post (own) ✓ Off-post (rent) ✓ Other (Please list on page 15.) 	
6.	How satisfied are you with your current housing? ☐ Very satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied ☐ Very dissatisfied ☐ Very dissatisfied	Computer program givin information (such as the home page, SITES) Individual/group relocation and information Welcome packet

7. How many Permanent Change of Station (PCS or official Army) moves have YOU made during the last 3 years? IF YOU HAVE NOT MADE A PCS

MOVE IN THE LAST 3 YEARS, MARK "NON
None Non
GO TO SECTION 2, QUESTION 10 ON PAGE 4.
☐ 1 PCS move☐ 2 PCS moves☐ 3 PCS moves☐ 4 or more PCS moves
If your spouse requested a sponsor for you most recent PCS move, which of the follow

ur

did the sponsor do for your family? MARK AL THAT APPLY.
☑ Does not apply; we did not request one.☑ Does not apply; we had no sponsor.
Does not apply; we were assigned a sponsor
but he/she did nothing at all to help us. Greeted us upon arrival
☐ Helped orient us with the community
Helped orient us with the installation
Accompanied us to ACS
☐ Helped Soldier with military in-processing
Other important type of help (Please
specify on page 15.)

nt PCS move, how satisfied ollowing Army relocation ESPONSE FOR EACH.

NOT BEEN USED, MARK

	V	/ery	di	SS	atis	fie	d
		Di	ssa	atis	fie	d	
		ı	Neι	ıtra	al		
	S	atis	fie	d			
	Very satis	sfie	d				
	Not use	ed					
Computer program givin							
information (such as th							
home page, SITES)		\boxtimes	\boxtimes	X	\times	\boxtimes	\boxtimes
Individual/group relocation	n counseling						
and information		\boxtimes	\boxtimes	\times	\boxtimes	\boxtimes	\boxtimes
Welcome packet		\boxtimes	\boxtimes	\times	\boxtimes	\boxtimes	\boxtimes
Assistance from sponsor	r	\boxtimes	\times	X	\times	\boxtimes	\boxtimes
Lending closet		\boxtimes	\boxtimes	\times	\boxtimes	\boxtimes	\boxtimes
Official installation orient	ation	\boxtimes	\boxtimes	\times	\boxtimes	\boxtimes	\boxtimes
Unit orientation		\times	\boxtimes	\times	\times	\boxtimes	
Overseas orientation		\times	\times	\times	\times	\times	\times

SECTION 2: FAMILY SEPARATIONS

10.	Is your spouse <u>currently</u> away from home because of MARK ALL THAT APPLY.
	 ☑ Does not apply; my spouse is not away ☑ extended TDY? ☑ schooling? ☑ training exercise? ☑ a deployment (e.g., Operation Iraqi Freedom (OIF)
	or Operation Enduring Freedom (OEF))? ☑ unaccompanied tour? ☑ other reason? (Please list on page 15.)
11.	During the last 36 months, how many months has your spouse been away from home for
	other military reasons (including assignments, training, TDY, etc.)?
	NO. OF MONTHS AWAY
12.	During the last 36 months, what was the longest single period of time (consecutive months) your spouse was away from home?
	CONSECUTIVE MONTHS
13.	How much of a problem would you have coping if your spouse had to go away on an Army assignment, such as a deployment, for MARK A RESPONSE FOR EACH.
	No problem coping
	Slight problem coping Moderate problem coping
	Serious problem coping
	Very serious problem coping
	less than a month?
	7 months to a year?

If your <u>spouse</u> were to be deployed for a long period of time, you would have sole responsibility for some things you may not usually handle.

14. If your <u>spouse</u> were to be deployed for a long period of time, would you have the following? MARK A RESPONSE FOR EACH.

A Power of Attorney for you to act on behalf of your spouse	lo
of your spouse ⊠[A Power of Attorney for someone else to	
An up-to-date Will for your spouse	

15. There are many documents and procedures which are unique to the Army.

Do you know the following? MARK A RESPONSE FOR EACH.

FOR EACH.			
		N	O
	Ye	es	
Your spouse's military pay entitlements?		\boxtimes	\times
How to read your spouse's LES (Leave			
and Earnings Statement)?		X	\times
How your spouse's pay entitlements are			
handled (sent to bank, allotments, etc.)?.		X	\times
Your total family financial obligation			
(bills, loans, amounts, due dates)?		\boxtimes	\times
Insurance entitlements (military and civilian)		
in the event of your spouse's injury			
or death?		\boxtimes	\times
Location of insurance policies/other			
important documents?			\times
U.S. Army casualty notification procedures?	·		\times
Who contacts your spouse when there is			
a unit alert/emergency to report to work?			\times
Procedures for contacting your spouse			
in event of an emergency?		\boxtimes	\times
		الت	

SECTION 3: THE ARMY AND YOU

The ARMY FAMILY TEAM BUILDING (AFTB) program provides training and information to family members.

- 16. Have you participated in AFTB? MARK ALL THAT APPLY.
 - Yes, I attended Level I Classes: Overview of AFTB, Chain of Command, Mission Impact, etc.
 - Yes, I attended Level II Classes: Relationship Building, Effective Leadership, etc.
 - Yes, I attended Level III Classes: Listening, Building Self-Esteem, etc.
 - ⊠ No
- 17. How effective has AFTB been in helping you and your family adjust to Army life?
 - □ Does not apply; I have not participated in AFTB
 - ✓ Very effective
 - □ Effective
 - Neither effective nor ineffective

 - ✓ Very ineffective

A Family Readiness Group is an organization of family members, volunteers and Soldiers belonging to a unit that provides mutual support and assistance, and timely, accurate and relevant Army information.

18. Below are some questions about Family Readiness Groups (FRGs). Please answer the questions for your FRG during the last 12 months. MARK A RESPONSE FOR EACH.

			N	lo
		Υ	es	
	Not applic	able		
	Do not kno	w		
Is the FRG in your spouse's				
active?				\times
Have you participated in FF	RG activities			
by attending meetings?.			$\mathbb{I} \times$	\boxtimes
Have you participated in FF	RG activities			
by serving as an FRG lea	ader?		$\mathbb{I} \times$	\boxtimes
Is your FRG providing fami				
training?		\boxtimes	$1 \times$	\boxtimes
Is the FRG in your spouse's	<u>s unit</u>			
well run?		\times	$1 \times$	\times

19.	During the last 12 months, why have you NOT				
	participated in an FRG? MARK ALL THAT				
	APPLY				

\times	Does	not	apply	y; I d	o par	ticipate
----------	------	-----	-------	--------	-------	----------

- There is no FRG at this location.
- Never heard about an FRG at this location.
- Don't have time.
- □ Don't feel that I need to participate.
- ☐ Times/hours FRGs meet are not convenient.
- □ Locations of FRG meetings are not convenient.
- □ Lack of transportation.
- Want to keep my personal life separate from the military.
- I feel uncomfortable being in group settings.
- I am not comfortable with the current FRG leaders/members.
- I am not comfortable with spouses whose sponsors are of higher/lower ranks than my spouse.
- My spouse did not encourage me to participate.
- Other reason (Please list on page 15.)

20. How would you rate how well your FRG has helped you and your family and other families in your unit?

Does not apply; the unit does not have	an FRG
--	--------

Other families in your un	it
You and your family	

Good	\boxtimes
Fair	\boxtimes
Poor	\boxtimes
Do not know	\boxtimes

21. To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH.

	Strongly disagree						
	Disagre				e		
	Und	Undecide					
	A	gree	•				
	Strongly agre	ee					
My spouse has kept/k	eeps me well						
informed about the	Army			X	\times	\times	
I keep myself well info	ormed						
about the Army				\times	\times	\times	
I feel comfortable dea	ling						
with Army agencies.				\times	\times	\times	
I feel comfortable dea	ling with the						
Army medical system	m while						
my spouse is away.				\times	\times	\times	
At this location, I know	v where						
to go or how to get of	emergency						
assistance, if neede				\times	\times	\boxtimes	
Army civilian employe	es who deal						
primarily with Army	families treat						
them with the appro	priate amount						
of respect				\times	\times	\boxtimes	
Army civilian employees who deal							
primarily with Soldie	ers treat family						
members with the a	ppropriate						
amount of respect.				\times	\times	\times	

22. <u>During the last 12 months</u>, how well have you managed the following? MARK A RESPONSE FOR EACH.

		Very poorly					
	Poorly						
	About average						
			Well				
	Very	we	ell .				
	Does not app	ly					
Getting daily househo							
Obtaining needed trar Obtaining needed cor (e.g., telephone, em	nmunication						
Working at your paid j							
Having to find a job Having to quit a job or		\boxtimes		\boxtimes	\boxtimes	\boxtimes	
Household repairs, ya							
Pet care							
Shopping (for necessi Handling financial ma							
Your family having ento meet expenses, p	ough money						
Arranging for child car Ensuring child(ren) do		\boxtimes					
Child(ren)'s participati after-school activitie	on in						
Participating in activiti	es at your			_	_		
child(ren)'s school (
PTA, Parent-Teache	,	\boxtimes		\boxtimes	\boxtimes	\boxtimes	
Taking care of child(re		\boxtimes		\boxtimes	\boxtimes	\boxtimes	
Disciplining/handling	child(ren)	\times		\boxtimes	\boxtimes	\boxtimes	
Taking care of child(re	n)'s health	\square			\boxtimes		
Taking care of your ov	•						
Handling your own lor							
Doing your regular vo	lunteer work	\times			\boxtimes		
Doing additional volur		\times		\boxtimes	\times		
Maintaining safety/sec					\boxtimes	\boxtimes	
Taking care of extendent members		∇			∇		
					\triangle		

SECTION 4: YOUR BACKGROUND

23.	Are you female or male?
	☑ Female☑ Male
24.	Are you of Hispanic, Latino, or Spanish origin or ancestry (of any race)? MARK ALL THAT APPLY.
	 No, not of Hispanic, Latino, or Spanish ancestry Yes, Mexican, Mexican American, Chicano Yes, Puerto Rican Yes, Cuban Yes, other Hispanic/Spanish
25.	What is your race? MARK ALL THAT APPLY.
	 ✓ American Indian or Alaska Native (e.g., Eskimo, Aleut) ✓ Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese) ✓ Black or African American ✓ Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian, Chamorro) ✓ White
26.	What is the highest level of education you have completed? MARK ONE.
	 ✓ Less than high school, but no diploma, certificate, or GED ✓ High school completed with diploma ✓ High school completed with GED ✓ Vocational/technical school graduate ✓ 1-2 years of college, but no degree ✓ Associate degree ✓ 3-4 years of college, but no degree ✓ Bachelor's degree ✓ A year or more of graduate credit, but no graduate degree ✓ Master's degree ✓ Doctorate degree ✓ Professional degree, such as MD, DDS, JD
27.	How old were you on your last birthday?
	AGE ON LAST BIRTHDAY
28.	What is your current marital status? ☐ Married for the first time ☐ Remarried, was divorced ☐ Remarried, was widowed ☐ Legally separated ☐ Filing for divorce
29.	How long have you been married to your current spouse?
	□ Less than one year
	VEARS MARRIED

30.	present time?
Ver	y satisfied Very dissatisfied
31.	How satisfied are you with the way things are going for you personally?
	 ✓ Very satisfied ✓ More or less satisfied ✓ Not at all satisfied ✓ Do not know
32.	Other than currently being married to a Soldier on Active duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.
	 Served on Active duty Served/serving with National Guard/Reserves Child of parent(s) in the military service Previously married to a military service member Worked/working as a civilian for the U.S. Armed Forces None of the above
	SECTION 5: YOUR CHILDREN
incl	endent children are UNMARRIED children, uding adopted children or stepchildren, who are illy dependent on you for over half of their support.
33.	How many <u>dependent</u> children do you and your spouse have <u>LIVING WITH YOU</u> for each of the age groups listed below? MARK A RESPONSE FOR EACH.
	Does not apply; we do not have any dependent children living with us.
	GO TO SECTION 6, QUESTION 35, ON PAGE 8.
	Four or more Three
	Two
	One None
	0-2 years old
	13-15 years old 🖂 🖂 🖂 🖂

34.	Have you noticed any of the following in your
	oldest dependent child as a reaction to Soldiers
	being deployed? MARK A RESPONSE FOR
	EACH.

Very serious problem
Serious problem
Moderate problem

Distress over rumors about the war. . \square

SECTION 6: YOUR PAID AND VOLUNTEER WORK

- 35. What is your current employment status? MARK ONE.

 - Employed part-time
 - Not employed, currently looking for employment
 - Not employed, not currently looking for employment but would like a paying job
 - Not employed, not looking for employment and do not want a paying job now
- 36. Which of the following best describes why you are working for pay? MARK ALL THAT APPLY.
 - Does not apply; I am not working
 - □ Does not apply; I am a full-time homemaker
 - Need the money for basic family expenses

 - Wanted extra money to use now
 ■
 - Saving income for the future
 - Independence/self-esteem

 - ☐ To gain experience for a future career
 - Other (Please list on page 15.)

37. To what extent are you satisfied or dissatisfied with each of the following? MARK A RESPONSE FOR EACH.

	Very dissatisfied				
		Dissatisfied			
		Neither satisfied nor dissatisfied			
		Satisfied			
		Very satisfied			
	Your emplo	ational opportunities			
38.	volunteer	e <u>last 3 months</u> , how many <u>hours</u> work did you do for MILITARY- and/or CIVILIAN organizations?	of		
	HOURS D	URING THE LAST 3 MONTHS:			
	IF NONE,	MARK ZEROES ("000").			
		Military-affiliated Organizations			
		Civilian Organizations			

SECTION 7: YOUR ARMY SPOUSE'S BACKGROUND

39. What is your spouse's present rank? MARK ONE.

Enlisted	Warrant Officer	Commissioned Officer
	☑ WO1 (W1)	2LT (O1)
	CW2 (W2)	
☑ PFC (E3)		
CPL/SPC (E4)	CW4 (W4)	
SGT (E5)	CW5 (W5)	
SSG (E6)		
SFC (E7)		
✓ MSG/1SG (E8)		
SGM/CSM (E9)		

40.	To what extent are you and your spouse
	satisfied or dissatisfied with each of the
	following aspects of Army life? MARK A
	DESDONSE EOD EVOR

	Neither satisfied nor dissatisfied						
		Sati	sfie	d			
		Very satisfie	ed				
My spouse	's Army job		\boxtimes	\boxtimes	\times	\boxtimes	\times
Opportunity	y for my spous	se to serve					
his/her co	ountry		\boxtimes	\boxtimes	\times	\times	\times
Opportunity	y for my spous	se to					
develop j	ob skills			\boxtimes	\boxtimes	\boxtimes	\boxtimes
The securit	ty and stability	of					
	se's job				\boxtimes	\boxtimes	\boxtimes
, ,	,			_	_	_	_
Mv spouse	's pay and allo	owances		X	X	\boxtimes	\boxtimes
	's retirement p						
		•		\boxtimes	\boxtimes	\boxtimes	\boxtimes
	nts/amount of						
	away from h	•		\square			
opouse it	, away momm	01110		\sim		\sim	

Very dissatisfied

Dissatisfied

- 41. At the present time, what are your <u>spouse's</u> Army career plans? MARK ONE.
 - ☐ To stay in the Army until retirement
 - ☐ To stay in the Army beyond his/her present obligation, but not necessarily to retirement
 - ☐ To leave the Army <u>upon completion</u> of his/her present obligation
 - ☐ To leave the Army <u>before completion</u> of his/her present obligation
- 42. At the present time, what would <u>you</u> like <u>your</u> <u>spouse's</u> Army career plans to be? MARK ONE.
 - To stay in the Army until retirement
 - ☐ To stay in the Army beyond his/her present obligation, but not necessarily to retirement
 - To leave the Army <u>upon completion</u> of his/her present obligation
 - ☐ To leave the Army <u>before completion</u> of his/her present obligation

- 43. How often has the following occured at your spouse's duty assignment during the last 12 months?
 - □ Does not apply; my spouse has not been home during the last 12 months.

	Very seld	eti	Sel me	dor		er
	Very often or alway)fte	n			
	very often of aiway	3				
Your spouse ded	cided to stay at					
work beyond r	normal duty hours		\times	\boxtimes	\boxtimes	\boxtimes
Your spouse was	s kept at work					
•	I duty hours	\boxtimes	\times	\times	\boxtimes	\boxtimes
	e day you did not					
•	ur spouse would					
	he end of the day	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes
You had to canc	•					
•	y plans because					
	e's work schedule		Δ		M	
on the weeker	s required to work					
on the weeker	ıu					

SECTION 8: HEALTH CARE

44. In the last 2 years, to what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army health care?

MARK A RESPONSE FOR EACH.

1	/ery	di di	SS	atis	fie	d
	Di	SS	atis	fie	d	
Neither satisfied nor d	issa	atis	fie	d		
S	atis	fie	d			
Very satis	sfie	d				
Does not apply; we have not used the	is					
Medical care benefits Quality of Army medical care and services Availability of Army medical care and services						
Dental care benefits Quality of Army dental care and services Availability of Army dental care						
and services	\times	X	\times	X	\times	X

SECTION 9: ARMY SERVICES

45. To what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life? MARK A RESPONSE FOR EACH.

\	ery/	/ di	SS	atis	fie	d
	Di	SS	atis	fie	d	
Neither satisfied nor d	issa	atis	fie	d		
S	atis	fie	d			
Very satis	sfie	d				
Does not apply; we have not used th						
Commissary	\times	\boxtimes	\boxtimes	X	X	\boxtimes
Post Exchange (PX)	\boxtimes	\boxtimes	\boxtimes	\boxtimes	\boxtimes	$\overline{\boxtimes}$
American Red Cross emergency						
messages	\boxtimes	\boxtimes	\bowtie	X	\boxtimes	\boxtimes
Army Legal Services	$\overline{\times}$	$\overline{\times}$	$\overline{\boxtimes}$	$\overline{\times}$	$\overline{\boxtimes}$	$\overline{\boxtimes}$
Family Assistance Center (FAC)	$\overline{\times}$	$\overline{\times}$	$\overline{\boxtimes}$	$\overline{\times}$	$\overline{\times}$	$\overline{\boxtimes}$
				_		
Availability of child care	\times	\boxtimes	\boxtimes	X	\boxtimes	\boxtimes
Affordable child care	$\overline{\boxtimes}$		$\overline{\boxtimes}$	$\overline{\mathbb{X}}$	$\overline{\boxtimes}$	
Programs for children/youth	$\overline{\boxtimes}$		$\overline{\boxtimes}$	$\overline{\mathbb{X}}$	$\overline{\boxtimes}$	
Army support services available						
for family members	\boxtimes	\boxtimes	\boxtimes	X	\boxtimes	\boxtimes
Tot farmy morniore						
Chaplain's Family Life Center	\boxtimes	\boxtimes	\boxtimes	X	\boxtimes	\boxtimes
Chaplain's counseling	X		X		X	
Worship services	X		X		X	
Overall quality of recreation						
programs and services at						
your post	\boxtimes	M		X	\boxtimes	
Army Community Service (ACS).				\boxtimes		
Anny Community Cervice (ACC)			\triangle		\triangle	

SECTION 10: MWR RECREATION PROGRAMS

The questions below refer to core recreation programs, such as libraries, craft shops, auto shops, outdoor recreation programs, entertainment programs (dinner theaters, musical and play productions), recreation centers, BOSS program, sports programs, gyms, playing fields, and competitions.

46.	How often do you (and your children)
	use/participate in your post/installation
	recreation programs and services? MARK ONE.

□ Does not apply; I am not at or near a post
Never ■ Never
Less than once per month
□ 3-4 times per month
∑ 5 or more times per month

47.	Generally speaking, why do you (and your
	children) use/participate in your post recreation
	programs/services? MARK ALL THAT APPLY.

programorour vioco: invatat riche in
□ Does not apply; I/we do not use post/installation recreation programs/services
⊠ Education/homework
Physical fitness
Develop a leisure skill
Participate with family
Participate with friends
Costs less than off-post services
Esprit de corps with spouse's work unit
☐ Get away from home
□ Be outdoors
□ Better than off-post
Other reason (Please list on page 15.)

SECTION 11: OTHER MWR PROGRAMS AND INSTALLATION SERVICES

48. Below is a list of some of the Army Community Service (ACS) programs and services for families. For each, please use the FIRST column to indicate whether you have used the program or service DURING THE LAST 2 YEARS. Use the SECOND column to indicate which THREE programs and services you consider to be the MOST IMPORTANT (regardless of whether you have used them during the past 2 years).

	USED During Last 2 Years	MOST IMPORTANT MARK ONLY THREE (3)	
Consumer Affairs Program/ financial counseling Emergency Assistance (food/clothing/housing) English instruction for non-natives (ESL)	🗵		
Exceptional Family Membe Program (EFMP) Family Advocacy Program . Employment Readiness Program			
Family support related to mobilization or deployment Foster child care			
Information and Referral (I& Lending Closet	<u> </u>		
Relocation Assistance SITES (DoD Standard Installation Topic Exchange Service)	🗵		

49. Below is a list of some morale, welfare and recreation (MWR) programs, activities and services available at most Army installations. FIRST, indicate whether you have used the program within the last 2 years. THEN, (regardless of your use or their availability at your current installation), select the 7 categories you feel are MOST important in enhancing the quality of Army life.

enhancing the quality of Army li	<u>fe</u> .
USED During Last	MOST IMPORTANT MARK ONLY
2 Years PROGRAM CATEGORIES	SEVEN (7)
Information, Ticket and Registration.	
Travel Agency Services	
Library and Information Services	
(books, magazines, newspapers,	
reference services, CDs, videos,	
audio books, Internet access)	
Bowling (including pro shop &	
snack bar)	
Recreation Equipment Rental	
Marine Services (e.g., boating,	
sailing, private berthing)	
Outdoor Recreation Areas	
(e.g., camping, equipment	
rental, picnic, and beach)	
Golf (including pro shop &	
snack bar)	_
Arts and Crafts Programs	
Automotive Shop	
Music and Theater Programs	
Child and Youth Services – CYS	
CYS Liaison, Education and	
Outreach Services – LEOS (e.g.,	
School Liaison, Central	
Registration, Resource & Referral, Youth Sponsorship, Instructional	
Programs)	
Child Development Services –	
CDS (e.g., Child Development	
Centers, Family Home Care)	
School-age Services – SAS (e.g.,	
before/after school, camps)	
Youth Services – YS (e.g., youth	
sports, middle school/teen centers).	
Community Recreation Centers	7
Food Catering/Banquet Services	
(provided by Army club(s))	
Full Club Dining and Beverage	
Services	
Club Entertainment Services	
Club Beverage Lounge	
Gymnasium/Playing Courts/Fields	
(e.g., basketball, volleyball,	
racquetball, softball, soccer, football).	
Swimming Pools	
Fitness Facilities (e.g., strength	
training machines, aerobic machines,	
basketball/racquetball courts)	

50.	find out about the Ar		53.		oblem is each of the following RESPONSE FOR EACH.	
		r Army families? MARK			Not a problem	
	ALL THAT APPLY.				Slight problem	
		oors			Moderate problem	
	Bulletin boards on				Serious problem	
	□ Post newspaper	F		•	Very serious problem	
	MWR publications			Coping with day-to-	-day stresses	
		AFN or installation cable)				
				Demands the Army		
		ds (including electronic)		"Getting along" whe		
	Fliers			is away because		
	∑ Email			field duty, PCS, T	•	
	Army One Source	(AOS)				
	Welcome packets			Opportunities for m		
					ls 🛮 🗷 🗷 🗷	
	Command and Sta	ff spouse meetings		Possibility that my		
	Installation oriental	tion			at 🖂 🖂 🖂 🖂	
				Possibility that my		
	Other (Please list of	on page 15.)		deployed on/to a	peacekeeping	
		,		(non-combat) mis	ssion	
	CECTION 42, THE	ADMY WAY OF LIFE		Separations from n	ny own family	
	SECTION 12: THE	ARMY WAY OF LIFE		(my parents, brot	hers,	
51.	How satisfied are yo	u with the following? MARK		Possibility that my		
	A RESPONSE FOR E			re-deploy after re		
		Very dissatisfied				
		Dissatisfied		' '		J
		Neutral	54.	To what extent ha	ve you had/experienced in you	ır
		Satisfied			following problems in the last	
		Very satisfied				ı.
				o montas :	Not at all	
Т	he respect the Army sh			6 months?	Not at all Slight extent	
	he respect the Army sh	ows Soldiers 🖂 🖂 🖂 🖂		6 months?	Slight extent	
Т	he respect the Army sh	ows Soldiers		o months?	Slight extent Moderate extent	
Т	he respect the Army sh he concern your spous	ows Soldiers \square \square \square \square ows spouses \square \square \square \square \square e's unit		o months?	Slight extent Moderate extent Great extent	
T	he respect the Army sh he concern your spous has for families	ows Soldiers		<u>o montris</u> ?	Slight extent Moderate extent Great extent Very great extent	
T	he respect the Army she concern your spouse has for familieslow you would feel if yo	ows Soldiers ows spouses e's unit ur spouse			Slight extent Moderate extent Great extent Very great extent Does not apply	
T	The respect the Army shiftee concern your spouse has for families low you would feel if yowere to make/has mad	ows Soldiers		Emotional or nervo	Slight extent Moderate extent Great extent Very great extent Does not apply us problem	
T T	The respect the Army shifther concern your spouse has for families low you would feel if yowere to make/has mad Army a career	ows Soldiers		Emotional or nervo	Slight extent Moderate extent Great extent Very great extent Does not apply us problem	
T T	The respect the Army shifthe concern your spouse has for families How you would feel if yowere to make/has mad Army a career The kind of life you can he	ows Soldiers ows spouses e's unit ur spouse te the nave in		Emotional or nervo Drug/alcohol-relate Marital problem	Slight extent Moderate extent Great extent Very great extent Does not apply us problem	
T T	The respect the Army shifthe concern your spouse has for families How you would feel if yowere to make/has mad Army a career The kind of life you can he	ows Soldiers		Emotional or nervo Drug/alcohol-relate Marital problem Caring for elders .	Slight extent Moderate extent Great extent Very great extent Does not apply us problem	
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leaders	extent do the following apply to the at your <u>spouse's place of duty?</u> RESPONSE FOR EACH.	59. If I had a personal or family problem, I would be willing to turn to:	9
WANKA	RESPONSE FOR EACH.	Strongly disagree	
	Not at all	Disagree	
	Slight extent	Neither agree nor disagree	
	Moderate extent	Agree	
		_	
	Great extent	Strongly agree	
	Very great extent	Not at an installation	
	Do not know		
T t 1 1	lana af ar ar ar ar la arti	a neighbor for help	
	ers of my spouse's unit	a friend for help	
	about family programs \	a family member for help	
	ers of my spouse's unit		
	ncerned about the	services on the installation for help.	
welfare	e of Soldiers' families	services off the installation for help.	
		religious leader(s) (e.g., priest,	
		minister, rabbi) or friends from	_
	current location, is there a friend,	church or synagogue	\leq
	r, or relative (besides your spouse)		
	your home who will listen to you when		
you nee	d to talk? MARK ONE.	60. In general, how well has your family adjusted to	O
⊠ No		the demands of being an "Army family"?	
	sometimes	PLEASE USE THE FOLLOWING SCALE.	
	always		
Z		Extremely well Extremely badi	y
58. To what	extent do you agree with the following		
	nts? MARK A RESPONSE FOR EACH.		
		61. How satisfied are you with the support and	
	Strongly disagree	concern the Army has for your family?	
	Disagree	∇ery satisfied	
	Neither agree nor disagree	Satisfied	
	Agree		
	Strongly agree	Neutral	
	Not at an installation	☐ Dissatisfied	
	Not at all illistaliation	∨ery dissatisfied	
Poonlo con	depend on each other		
	tallation community	62. Overall, how satisfied are you with the Army as	
	•	a way of life?	,
	d it easy to make ons with other families	•	
		∨ery satisfied	
	tallation	Satisfied	
	emergency, even people	Neutral	
	now in this installation	□ Dissatisfied □	
communit	y would be willing to help.	∨ery dissatisfied	
	ssume responsibility for		
	is installation a better	We are interested in any comments you may have	
	ve and work	about Army families, even if the topic was not covered	d
	mbers assume	in this questionnaire. Do you have any comments?	
	ility for making this		
	n a better place	Yes USE THE SPACE ON PAGE 15.	
to live and	d work 🖂 🖾 🖾 🖾 🗆	No No	
The Army c	ommunity is a good place		
	ng up children under		
	of age		
	ommunity is a good place		
	ng up children between		
. 9		I .	

11 and 19 years of age.

ADDITIONAL COMMENTS

applicable,	please indicate the question number to which your comment is related

PLEASE MAIL THE QUESTIONNAIRE IN THE BUSINESS REPLY ENVELOPE PROVIDED.

NO POSTAGE IS NEEDED.

IF THE ENVELOPE HAS BEEN MISPLACED, PLEASE MAIL THE MATERIALS TO:

DEPARTMENT OF THE ARMY
SURVEY OF ARMY FAMILIES V
PROCESSING CENTER
C/O DATA RECOGNITION CORPORATION (G4017)
PO BOX 5720
HOPKINS, MN 55343-9952